



simTree

Simple WFM by Simulation

PRODUCT SPECIALIST

simTree is a completely web based WFM system. By the use of modern web libraries it has been designed for simplicity and easy to use. We that work with the development have long experience in designing WFM systems and the aim is that simTree shall be a state-of-the-art product in terms of efficient planning methods combined with user friendliness.

We are in a start-up phase and are currently working with the first customer installations in USA. The plan is to continue on the American market for small and mid-size contact centers.

We are now searching for a product specialist to work with our customers but also with the development and fine tuning of the product. The work involves customer training and product testing. We also expect the applicant to contribute to development by participating in planning of future features. Pending on the applicant's background and ambitions the position may be adopted and include also other areas such as web development and databases. We are a small team and we value that everyone contributes in as much areas as possible.

Read more about the product on simTree.se

Requirements

- Very good English. Other language skills are advantageous.
- Logical mind-set to understand functionality of planning and call centers.
- Previous experience in WFM is an advantage.
- Experience of working with customers in a professional way.
- Understanding and basic knowledge about databases.

Our office is in Gårda Gothenburg. (Åvägen 17F, 412 51 Göteborg). It is possible to work from home.

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